

Bristol Airport Flyer Express Service
Terms and Conditions – Local Community Concessionary Scheme

The local community concessionary fare system ('the Scheme') will provide for residents of selected areas of the local community to benefit from discounted travel on the Airport Flyer Express Service between Bristol Airport and Bristol City Centre. The terms of the Scheme are as follows:

- Residents in the BS40, BS48 and BS49 postcodes will be eligible to join the Scheme.
- The Scheme will offer qualifying members a discount of 50% rounded down to the nearest whole pound on the adult single and return Flyer fares. Children between the ages of five and fifteen accompanying an adult member will be eligible for a similar discount off the child fare. Based on the January 2013 published fares, the local community concessionary fares will be as set out in the following table:

Fare type	Current published fare	Local community fare	Discount
Adult single	£7.00	£3.00	57%
Adult return	£11.00	£5.00	55%
Child single	£6.00	£3.00	50%
Child return	£7.00	£3.00	57%

- Concessionary tickets will only be issued upon production of a valid Flyer Community Concessionary Travel Pass ('Travel Pass'), along with photographic identification confirming the identity of the Travel Pass-holder. The design of the Travel Pass is shown at Appendix A.

- Eligible residents must apply for a Travel Pass to:

Bristol Airport Community Fare Scheme
 Ground Transportation Administration
 Bristol Airport
 Bristol BS48 3DY

- Applications must be submitted by post using the application form at Appendix B. Application forms will be available on line at <http://www.bristolairport.co.uk/about-us/community/living-near-the-airport/local-residents-concessionary-scheme.aspx> or by request to Ground Transportation Administration at the address given above. All applications must include proof of current address in the form of a photocopy of a driving licence, utility bill, Council Tax bill or a certificate of home or car insurance. Bills

or insurance certificates must be no more than six months old. Other forms of proof of address will be considered at Bristol Airport's discretion.

- Bristol Airport will endeavour to process all applications for Travel Passes within 28 days.
- There is no charge for the issue of a Travel Pass.
- The Travel Pass and all discounted tickets are subject to the Flyer Terms and Conditions of Carriage. You can view a copy at <http://flyer.bristolairport.co.uk/tcs.php>
- The full published fare will be payable if a valid Travel Pass or valid accompanying photographic identification is not presented when purchasing a ticket. No exceptions will be made.
- The Scheme applies to services A1 and A2 between Bristol Airport, Bristol Bus Station and intermediary stops where served. No other public transport schemes are covered by the Scheme.
- A maximum purchase of one adult ticket and two child tickets per Travel Pass-holder applies. Discounted Scheme tickets will only be available for cash sales at the Bristol Airport Terminal Building Flyer kiosk or on board the bus. Discounted Scheme tickets will not be available online or through rail or National Express ticket sales outlets.
- The Travel Pass and the tickets bought with it are not transferable and must not be given, loaned or resold to anyone else.
- Members of the Scheme must carry the Travel Pass with them on their entire journey and when asked by Flyer staff they must show a valid ticket and a valid Travel Pass. A valid Travel Pass is required for each leg of the journey being made. Return tickets are valid for one month.
- The Travel Pass will not be valid if it is damaged. A £5 administration fee will be payable for the replacement of a damaged or lost Travel Pass.
- Bristol Airport reserves the right to invalidate the Travel Pass of any Travel Pass-holder who, in Bristol Airport's opinion, is misusing the Travel Pass or abusing the Flyer service.
- The acceptance of any member into the Scheme does not create or imply any contract between Bristol Airport Limited and the member.
- Travel Passes only remain valid as long as the member is resident in BS40, BS48 or BS49 postcodes. Passes must be returned to Bristol Airport if a member moves to any other postcode area.
- Bristol Airport reserves the right to revise the terms and conditions for the Scheme at any time.

- Any issue concerning the use or operation of the Scheme will be determined by Bristol Airport.
- The scheme can be withdrawn at any time subject to terms of the Planning Agreement between Bristol Airport Limited and North Somerset Council dated 16 February 2011 relating to planning permission for the development of Bristol Airport.